

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA:

1

Total Unduplicated Client Count for Quarter: 77

Total Cases Closed in Quarter: 49

Total Units of Service for Quarter (Unit=1 Hour): 153

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	28
65-74:	32
75-84:	13
85+:	4
Client Declined to Provide Information:	0
Total:	77

CLIENT GENDER

Male:	30
Female:	47
Client Declined to Provide Information:	0
Total:	77

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	46
Homebound:	0
Lives Alone:	48
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	48
Greatest Economic Need (Minority):	6

CLIENT RACE

Two or More Races:	3
Caucasian:	62
African American:	0
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	2
Client Declined to Provide Information:	7
Total:	77

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 1

Greatest Economic Need (Non-Minority): 41

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 3

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 10

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 0

0 0 0

0 0 0

0 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 7

C2. Conservatorship: 0

C3. Other Family: 3

3 1 0

0 0 0

2 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 4

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

2 0 0

0 0 0

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 35

33 3 1

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 1

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	0	0	0
E3. Other Housing:	1	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	4	2	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	15	1	0	0
H2. Advance Health Care Directives (AHCD):	3	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0
TOTAL CASES OPENED IN QUARTER:		85		
		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		44	4	1
TOTAL ESTIMATED CASE WORK HOURS SPENT:		153		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA:

2

Total Unduplicated Client Count for Quarter: 114

Total Cases Closed in Quarter: 125

Total Units of Service for Quarter (Unit=1 Hour): 417

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	34
65-74:	47
75-84:	21
85+:	12
Client Declined to Provide Information:	0
Total:	114

CLIENT GENDER

Male:	39
Female:	47
Client Declined to Provide Information:	0
Total:	86

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	80
Homebound:	1
Lives Alone:	61
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	5
Limited English:	1
Rural:	95
Greatest Economic Need (Minority):	10

CLIENT RACE

Two or More Races:	0
Caucasian:	102
African American:	3
Native American/Native Alaskan:	5
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	2
Total:	114

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 2

Greatest Economic Need (Non-Minority): 77

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 3

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 0

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 1

0 0 0

0 0 0

1 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 4

C2. Conservatorship: 0

C3. Other Family: 0

2 2 0

0 0 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 3

D2. Medicare: 0

D3. Other Health/Community Based Care: 2

3 0 0

0 0 0

2 1 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 42

43 5 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 2

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	16	16	2	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	2	3	0	0
F2. Supplemental Security Income (SSI):	1	1	0	0
F3. Pensions/Retiree Benefits:	0	0	1	0
F4. Other Income Maintenance:	3	3	1	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	5	4	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	34	34	0	0
H2. Advance Health Care Directives (AHCD):	1	1	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		113	12	0
TOTAL ESTIMATED CASE WORK HOURS SPENT:		388		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA:

2

Provider Name: Legal Services of Northern California

County(ies) Lassen, Modoc, Shasta, Siskiyou, and T

9/18/16	Latino Outreach Fair. Anderson	Information about services	Attendees of Fairs	20	7
8/9/16	Fall River Outreach	Provided literature/information about LSNC's Senior Services	Seniors	27	7
9/13/16	Modoc Senior Center	Provided info on senior services	Seniors	27	6.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 21

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
------	-----------------------------	-------	-------------------	--------------------------	---------------

Provider Name: Legal Services of Northern California

County(ies) Lassen, Modoc, Shasta, Siskiyou, and T

8/5/16	Modoc Senior Center	Advised on LL/T and guardianship legal information	Seniors eligible for services	28	8
--------	---------------------	--	-------------------------------	----	---

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 8

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA:

3

Total Unduplicated Client Count for Quarter: 152

Total Cases Closed in Quarter: 121

Total Units of Service for Quarter (Unit=1 Hour): 985

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	41
65-74:	59
75-84:	30
85+:	22
Client Declined to Provide Information:	0
Total:	152

CLIENT GENDER

Male:	54
Female:	98
Client Declined to Provide Information:	0
Total:	152

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	84
Homebound:	0
Lives Alone:	84
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	40
Greatest Economic Need (Minority):	9

CLIENT RACE

Two or More Races:	0
Caucasian:	133
African American:	6
Native American/Native Alaskan:	5
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	6
Client Declined to Provide Information:	0
Total:	152

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 3

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 3

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	10	9	0	0
E3. Other Housing:	1	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	3	1	2	0
F2. Supplemental Security Income (SSI):	7	3	1	0
F3. Pensions/Retiree Benefits:	0	2	0	0
F4. Other Income Maintenance:	4	0	2	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	1	2	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	19	17	2	0
H2. Advance Health Care Directives (AHCD):	7	1	4	1
H3. Financial Powers of Attorney:	7	2	4	0
H4. Other Miscellaneous:	2	1	0	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		99	21	1
TOTAL ESTIMATED CASE WORK HOURS SPENT:		985		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA:

4

Total Unduplicated Client Count for Quarter: 427

Total Cases Closed in Quarter: 442

Total Units of Service for Quarter (Unit=1 Hour): 1801

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	114
65-74:	183
75-84:	96
85+:	34
Client Declined to Provide Information:	0
Total:	427

CLIENT GENDER

Male:	169
Female:	258
Client Declined to Provide Information:	0
Total:	427

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	234
Homebound:	22
Lives Alone:	250
Institutionalized:	4
Suspected Victim of Elder Abuse/Exploitation:	12
Limited English:	22
Rural:	145
Greatest Economic Need (Minority):	58

CLIENT RACE

Two or More Races:	3
Caucasian:	324
African American:	28
Native American/Native Alaskan:	11
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	6
Filipino:	2
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	44
Client Declined to Provide Information:	6
Total:	427

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 4

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 4

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	32	16	4	5
E3. Other Housing:	21	17	0	4
INCOME MAINTENANCE				
F1. Social Security:	8	6	1	0
F2. Supplemental Security Income (SSI):	15	10	4	2
F3. Pensions/Retiree Benefits:	4	3	1	0
F4. Other Income Maintenance:	8	5	1	1
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	1	0	1	0
G2. Elder Abuse/Neglect/Exploitation:	18	16	0	0
G3. Other Individual Rights:	14	15	1	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	67	39	12	0
H2. Advance Health Care Directives (AHCD):	14	4	6	0
H3. Financial Powers of Attorney:	10	1	5	0
H4. Other Miscellaneous:	2	1	0	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		320	86	36
TOTAL ESTIMATED CASE WORK HOURS SPENT:		1763		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA:

4

Provider Name: *Legal Services of Northern California*

County(ies) *Yolo*

9/26/16	Woodland	Presentation to providers of older adult services	Providers of services for older adults	50	3
---------	----------	---	--	----	---

Provider Name: *Sacramento Senior Legal Services*

County(ies) *Sacramento*

9/10/16	YMCA Sacramento	Overview of Services at YMCA Annual Health Fair	Seniors	30	2.7
---------	-----------------	---	---------	----	-----

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 6

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: <i>Legal Services of Northern California</i>					
County(ies) <i>Nevada, Placer, Sierra</i>					
9/1/2016	Placer County DA's Office, Rocklin, CA	*CLE PROGRAM: Insights in Dementia and other Cognitive Impairments	Service Providers	20	3
8/2016	Auburn	Planning for Community Information Activities	Low Income Seniors	20	1
7/2016	Auburn	Testify at Placer Board of Supervisors Hearing/ Proposed change in health clinic provider	Seniors in Nevada County Served by same health clinic provider	100	1
7/2016	Auburn	Calls to Service Providers to coordinate activities	Disabled Adults	5	0.4
7/2016	Santucci Justice Center Roseville	Community Information Activity* Participate in Community Agency Elder Abuse Team	Older Adults and Service Providers	17	3

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA:

4

County(ies) *Yolo*

9/08/16	Esparto	Medi-Cal Estate Recovery	Older Adults	10	3.2
8/25/16	Clarksburg	Scams	Older Adults	5	4
7/07/16	RISE-Esparto	Traffic Amnesty	Older Adults	30	3

Provider Name: *Yuba Sutter Legal Center*

County(ies) *Sutter and Yuba Counties*

9/20/16	NorCal Senior Fair	YSLC services	Seniors	7	2
9/8/16	Prestige Assisted Living	Health care directives	Seniors	16	1.5
8/23/16	Yuba County Senior Center	New Medical laws	Seniors	10	2
8/18/16	Yuba City Senior Center	Senior legal issues	Seniors	5	3
7/18/16	Daughters of Leisure	Out of state power companies	Seniors	97	1.5
7/12/16	YC City Hall	Aid to the elderly	Seniors	6	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 14

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 32

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA:

5

Total Unduplicated Client Count for Quarter: 104

Total Cases Closed in Quarter: 91

Total Units of Service for Quarter (Unit=1 Hour): 419

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	28
65-74:	55
75-84:	16
85+:	5
Client Declined to Provide Information:	0
Total:	104

CLIENT GENDER

Male:	51
Female:	53
Client Declined to Provide Information:	0
Total:	104

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	55
Homebound:	24
Lives Alone:	46
Institutionalized:	43
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	16
Rural:	0
Greatest Economic Need (Minority):	12

CLIENT RACE

Two or More Races:	0
Caucasian:	76
African American:	9
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	8
Client Declined to Provide Information:	9
Total:	104

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 5

Greatest Economic Need (Non-Minority): 41

Greatest Economic Need (Minority Status Unknown): 5

CLIENT ETHNICITY

Hispanic/Latino: 8

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 7

A2. Contracts/Warranties: 6

A3. Other Consumer/Finance: 7

9 0 0

1 0 0

9 2 0

EMPLOYMENT

B1. Discrimination: 1

B2. Other Employment: 3

1 0 0

1 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 4

C2. Conservatorship: 1

C3. Other Family: 2

2 0 0

1 0 0

3 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

0 0 0

0 0 0

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 19

12 7 2

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 5

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	1	0	0
E3. Other Housing:	22	12	2	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	3	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	11	8	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	18	15	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0
TOTAL CASES OPENED IN QUARTER:		104		
		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		78	11	2
TOTAL ESTIMATED CASE WORK HOURS SPENT:		412		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA:

5

Provider Name: *Legal Aid of the North Bay*

County(ies) *Marin County*

8/4

Point Reyes

Elder Financial Abuse Prevention

Vulnerable Seniors

17

7

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 7

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA:

6

Total Unduplicated Client Count for Quarter: 288

Total Cases Closed in Quarter: 175

Total Units of Service for Quarter (Unit=1 Hour): 3162

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	64
65-74:	120
75-84:	70
85+:	21
Client Declined to Provide Information:	13
Total:	288

CLIENT GENDER

Male:	128
Female:	160
Client Declined to Provide Information:	0
Total:	288

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	128
Homebound:	14
Lives Alone:	97
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	15
Limited English:	132
Rural:	0
Greatest Economic Need (Minority):	79

CLIENT RACE

Two or More Races:	0
Caucasian:	121
African American:	28
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	1
Chinese:	61
Filipino:	16
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	3
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	4
Race Unknown/Some Other Race:	52
Client Declined to Provide Information:	0
Total:	288

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 6

Greatest Economic Need (Non-Minority): 66

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 52

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 17

A2. Contracts/Warranties: 2

A3. Other Consumer/Finance: 8

12 0 2

0 0 0

5 0 3

EMPLOYMENT

B1. Discrimination: 3

B2. Other Employment: 5

3 0 0

4 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 2

C3. Other Family: 1

0 0 0

0 0 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 3

D2. Medicare: 0

D3. Other Health/Community Based Care: 2

2 0 0

0 0 0

3 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 98

43 3 30

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 6

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	7	5	0	0
E3. Other Housing:	47	3	0	0
INCOME MAINTENANCE				
F1. Social Security:	10	6	0	0
F2. Supplemental Security Income (SSI):	20	20	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	0	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	18	15	0	0
G2. Elder Abuse/Neglect/Exploitation:	15	0	0	0
G3. Other Individual Rights:	2	0	1	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	10	4	2	1
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	1	1	0	0
H4. Other Miscellaneous:	15	7	0	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		133	6	36
TOTAL ESTIMATED CASE WORK HOURS SPENT:		3881		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA:

6

Provider Name: Asian Americans Advancing Justice - Asian Law Cau						
County(ies) San Francisco						
8/31/16	CTA- Willy Woo Woo Playground, San Francisco, CA	Know Your Rights Presentation	Chinatown neighborhood residents	150	3	
Provider Name: La Raza Centro Legal, Inc.						
County(ies) City & County of San Francisco, CA						
7/28/16, 9/	30TH STREET SENIOR CENTER	Community Partnership Meeting with service providers for the Latino elderly	Elder/ Service Providers/ Hospital Associations/ Homecare	50	5	
Various	SAN FRANCISCO AND VARIOUS ORGANIZATIONS	Voter Registration Drive -La Raza Centro Legal Senior Clinic	LOW-INCOME, LATINO, AND OR ELDERLY	100	40	
Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach						
County(ies) San Francisco						
Fall 2016	APILO	Newsletter: Senior Rights Bulletin	Seniors, tenants, organizations who work with seniors and people with disabilities	20000	13	

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 48

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach					
County(ies) San Francisco					
9/23/16	Western Addition's Senior Center	Advocacy, newsletter and brochure distribution	Elders/General Public	20	2
9/22/16	Kimochi, Inc.	Elder Abuse Problems and Strategies Training	Social Workers	6	3

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA:

6

9/15/16	DAAS	Multidisciplinary Team Meeting	Professionals	10	3
---------	------	--------------------------------	---------------	----	---

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA:

6

Total Unduplicated Client Count for Quarter: 58

Total Cases Closed in Quarter: 38

Total Units of Service for Quarter (Unit=1 Hour): 545

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	9
65-74:	26
75-84:	16
85+:	7
Client Declined to Provide Information:	0
Total:	58

CLIENT GENDER

Male:	21
Female:	32
Client Declined to Provide Information:	5
Total:	58

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	30
Homebound:	0
Lives Alone:	0
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	0
Greatest Economic Need (Minority):	52

CLIENT RACE

Two or More Races:	0
Caucasian:	3
African American:	1
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	16
Filipino:	14
Japanese:	12
Korean:	2
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	3
Race Unknown/Some Other Race:	6
Client Declined to Provide Information:	0
Total:	58

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 6

Greatest Economic Need (Non-Minority): 3

Greatest Economic Need (Minority Status Unknown): 3

CLIENT ETHNICITY

Hispanic/Latino: 3

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 1

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 2

1 0 0

0 0 0

1 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 1

C2. Conservatorship: 2

C3. Other Family: 0

1 0 0

1 0 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 1

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

1 0 0

0 0 0

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 5

5 0 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 6

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	1	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	0	0	0
F2. Supplemental Security Income (SSI):	2	2	0	0
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	1	1	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	13	3	1	2
G2. Elder Abuse/Neglect/Exploitation:	9	6	0	0
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	18	6	0	2
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	2	1	0	1
H4. Other Miscellaneous:	1	1	0	0
TOTAL CASES OPENED IN QUARTER:		61	TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE	
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES
			TOTAL LEGAL REPRESENTATION	
		32	1	5
TOTAL ESTIMATED CASE WORK HOURS SPENT:		524		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA:

6

Provider Name: <i>Asian Americans Advancing Justice - Asian Law Cau</i>						
County(ies) <i>San Francisco</i>						
8/31/16	CTA- Willy Woo Woo Playground, San Francisco, CA	Know Your Rights Presentation	Chinatown neighborhood residents	150	3	
Provider Name: <i>La Raza Centro Legal, Inc.</i>						
County(ies) <i>City & County of San Francisco, CA</i>						
7/28/16, 9/	30TH STREET SENIOR CENTER	Community Partnership Meeting with service providers for the Latino elderly	Elder/ Service Providers/ Hospital Associations/ Homecare	50	5	
Various	SAN FRANCISCO AND VARIOUS ORGANIZATIONS	Voter Registration Drive -La Raza Centro Legal Senior Clinic	LOW-INCOME, LATINO, AND OR ELDERLY	100	40	
Provider Name: <i>Nihonmachi Legal Outreach dba API Legal Outreach</i>						
County(ies) <i>San Francisco</i>						
Fall 2016	APILO	Newsletter: Senior Rights Bulletin	Seniors, tenants, organizations who work with seniors and people with disabilities	20000	13	

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 13

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: <i>Nihonmachi Legal Outreach dba API Legal Outreach</i>					
County(ies) <i>San Francisco</i>					
9/23/16	Western Addition's Senior Center	Advocacy, newsletter and brochure distribution	Elders/General Public	20	2
9/22/16	Kimochi, Inc.	Elder Abuse Problems and Strategies Training	Social Workers	6	3

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA:

6

9/15/16	DAAS	Multidisciplinary Team Meeting	Professionals	10	3
---------	------	--------------------------------	---------------	----	---

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 8

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 7

Total Unduplicated Client Count for Quarter: 333

Total Cases Closed in Quarter: 341

Total Units of Service for Quarter (Unit=1 Hour): 1620

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	46
65-74:	149
75-84:	101
85+:	37
Client Declined to Provide Information:	0
Total:	333

CLIENT GENDER

Male:	100
Female:	233
Client Declined to Provide Information:	0
Total:	333

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	91
Homebound:	35
Lives Alone:	0
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	16
Limited English:	8
Rural:	0
Greatest Economic Need (Minority):	34

CLIENT RACE

Two or More Races:	0
Caucasian:	252
African American:	52
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	6
Filipino:	6
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	16
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	333

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 7

Greatest Economic Need (Non-Minority): 56

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 37

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 7

A2. Contracts/Warranties: 9

A3. Other Consumer/Finance: 14

6 2 1

7 3 0

11 2 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 1

0 0 0

1 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 2

C3. Other Family: 2

0 0 0

1 0 0

2 1 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 1

D2. Medicare: 0

D3. Other Health/Community Based Care: 1

1 0 0

0 0 0

0 1 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 58

40 14 6

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 7

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	20	15	4	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	3	3	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	16	7	9	1
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	68	34	37	0
H2. Advance Health Care Directives (AHCD):	103	22	85	0
H3. Financial Powers of Attorney:	0		0	0
H4. Other Miscellaneous:	28	20	4	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		170	163	8
TOTAL ESTIMATED CASE WORK HOURS SPENT:		1606		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA:

7

Provider Name: *Contra Costa Senior Legal Services*

County(ies) *Contra Costa*

9/30/16	Antioch	Senior Fair	Seniors	80	3.5
---------	---------	-------------	---------	----	-----

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
------	-----------------------------	-------	-------------------	--------------------------	---------------

Provider Name: *Contra Costa Senior Legal Services*

County(ies) *Contra Costa*

9/14/16	Pittsburg	AHCD info	Seniors	8	1.5
9/7/16	concord	DPOA lecture	Seniors	15	1.5
8/16/16	Oakley	Small Claims Info	Mobile home owners 60+	12	2.5
8/5/16	Concord, CA	Training for Providers Elder Abuse	Service Providers	25	2.5
7/27/16	Concord, CA	AHCD Info	Seniors	25	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 8

Total Unduplicated Client Count for Quarter: 233

Total Cases Closed in Quarter: 143

Total Units of Service for Quarter (Unit=1 Hour): 759

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	72
65-74:	98
75-84:	49
85+:	14
Client Declined to Provide Information:	0
Total:	233

CLIENT GENDER

Male:	93
Female:	140
Client Declined to Provide Information:	0
Total:	233

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	91
Homebound:	7
Lives Alone:	112
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	6
Limited English:	37
Rural:	10
Greatest Economic Need (Minority):	80

CLIENT RACE

Two or More Races:	3
Caucasian:	140
African American:	11
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	5
Filipino:	25
Japanese:	2
Korean:	0
Laotian:	0
Vietnamese:	3
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	12
Race Unknown/Some Other Race:	23
Client Declined to Provide Information:	5
Total:	233

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 8

Greatest Economic Need (Non-Minority): 37

Greatest Economic Need (Minority Status Unknown): 3

CLIENT ETHNICITY

Hispanic/Latino: 62

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 6

A2. Contracts/Warranties: 1

A3. Other Consumer/Finance: 4

6 0 0

2 0 0

4 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 1

0 0 0

1 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 1

C3. Other Family: 1

0 0 0

0 0 0

1 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 26

D2. Medicare: 1

D3. Other Health/Community Based Care: 6

18 12 3

0 2 0

3 3 2

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 64

50 4 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 8

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	0	0	0
E3. Other Housing:	2	2	0	0
INCOME MAINTENANCE				
F1. Social Security:	5	3	0	0
F2. Supplemental Security Income (SSI):	18	8	8	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	1	3	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	6	0	0	2
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	1	1	1	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	1	1	0
TOTAL CASES OPENED IN QUARTER:		149		
		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		101	34	8
TOTAL ESTIMATED CASE WORK HOURS SPENT:		726		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA:

8

Provider Name: *Legal Aid Society of San Mateo County*

County(ies) *San Mateo*

9/20/16	San Mateo	Recovery Happens Picnic	Seniors and disabled adults	100	2
8/5/16	San Mateo Senior Center	Resource Fair	Seniors	100	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 4

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
------	-----------------------------	-------	-------------------	--------------------------	---------------

Provider Name: *Legal Aid Society of San Mateo County*

County(ies) *San Mateo*

9/22/16	San Bruno Senior Center	Health and Senior Issues	Seniors	30	4
9/20/16	Magnolia Senior Center	Elder Abuse & Legal Aid Services	Seniors	15	3
9/16/16	Fair Oaks Adult Activity Center	Health and Senior Issues	Seniors	30	4
8/23/16	Casa Pacifica	Elder Abuse & Legal Aid Services	Seniors	30	3
8/22/16	Health Plan of San Mateo	Medi-Cal training for Institute on Aging Staff	Case managers and providers for CCI population	12	4
7/20/16	Pescadero	Public Benefits for Farmworkers	farmworkers	12	5.5
7/18/16	Pescadero	Public Benefits for Farmworkers	farmworkers	13	5.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 7

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 29

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 9

Total Unduplicated Client Count for Quarter: 373

Total Cases Closed in Quarter: 193

Total Units of Service for Quarter (Unit=1 Hour): 2087

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	60
65-74:	167
75-84:	101
85+:	43
Client Declined to Provide Information:	2
Total:	373

CLIENT GENDER

Male:	118
Female:	255
Client Declined to Provide Information:	0
Total:	373

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	127
Homebound:	1
Lives Alone:	7
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	99
Limited English:	77
Rural:	0
Greatest Economic Need (Minority):	142

CLIENT RACE

Two or More Races:	9
Caucasian:	138
African American:	98
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	14
Cambodian:	0
Chinese:	37
Filipino:	17
Japanese:	1
Korean:	3
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	12
Race Unknown/Some Other Race:	43
Client Declined to Provide Information:	1
Total:	373

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 9

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 9

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	22	6	4	0
F2. Supplemental Security Income (SSI):	55	5	8	2
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	1	1	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	39	1	3	5
G2. Elder Abuse/Neglect/Exploitation:	100	12	12	9
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	1	0	1	0
H2. Advance Health Care Directives (AHCD):	1	1	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	6	5	1	0
TOTAL CASES OPENED IN QUARTER:		375	TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE	
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES
			TOTAL LEGAL REPRESENTATION	
		45	100	48
TOTAL ESTIMATED CASE WORK HOURS SPENT:		1824		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA:

9

Provider Name: *Legal Assistance for Seniors*

County(ies) *Alameda County*

9/15/16	Oakland Zoo	Senior Fair	Seniors and Caregivers	450	11.3
9/11/16	Frank Ogawa Plaza	Health Fair	Seniors	325	29.3
8/31/16	Livermore Public Library	Senior Fair	Seniors	65	13
8/17/16	Fremont Main Library	Senior Fair	Seniors and Caregivers	30	5.5
8/2/16	Lion Creek Crossing	Health Fair	Seniors	125	12.5
7/7/2016	Satellite Senior	Senior Fair	Seniors	347	13

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 85

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
------	-----------------------------	-------	-------------------	--------------------------	---------------

Provider Name: *Legal Assistance for Seniors*

County(ies) *Alameda County*

8/16/16	Lavender Seniors of the East Bay	General LAS	Seniors	12	5.5
7/14/16	Rose Of Sharon Senior Homes- CE	Medicare Alert	Seniors	35	6.5
7/14/16	Taylor Memorial United Methodist Church - CE Site	Stepping up to the Plate	Seniors	16	6.75
7/15/16	Oak Center Towers - CE Site	Medicare Alert	Seniors	38	10
7/21/16	Bancroft Senior Homes - CE Site	Medicare Alert	Seniors	10	6.25

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA:

9

7/25/16	Adult Protective Services	General LAS	Senior Service Provider	6	4.5
7/26/16	Intertribal Friendship House - CE Site	Seniors' Guide to Public Benefits	Seniors	42	5.25
7/27/16	Allen Temple Arms Senior Apartments - CE Site	Medicare Alert	Seniors	12	6.5
7/29/16	Downtown Oakland Senior Center - CE Site	Consumer Fraud	Seniors	38	13.8
7/29/16	Downtown Oakland Senior Center - CE Site	Consumer Fraud	Seniors	20	7
7/6/16	Lion Creek Crossing - CE site	Seniors' Guide to Public Benefits	Seniors	18	11
8/10/16	African Civil Rights Center	Citizenship for Seniors	Seniors	10	15
9/21/16	Lawrence Livermore National Laboratory-CE Site	General LAS	Caregiver of Seniors	26	7
8/17/16	East Bay Trust and Estates Lawyers	Stepping up to the Plate	Caregiver of Seniors	10	7
8/25/16	San Leandro Senior Community Center	General LAS	Seniors and Caregivers	28	6.5
8/25/16	Harrison Street Senior Housing - CE site	Medicare Alert	Seniors	38	10.5
8/29/16	Kiwanis Club of Alameda	General LAS	Seniors and Caregivers	11	6
9/8/16	San Leandro Senior Community Center	General LAS	Seniors	48	7
9/11/16	Alta Bates Summit Medical Center - CE Site	General LAS	Seniors	60	14

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA:

9

9/14/16	Alameda County Family Justice Center - CE Site	Keeping Elders Safe	Senior Service Provider	9	6.5
9/20/16	Legal Assistance for Seniors / HICAP - CE Site	Keeping Elders Safe	Senior Service Provider	6	4
9/21/16	Sojourner Truth Manor - CE Site	Create a Secure Future	Seniors	9	5
8/4/16	Sacramento Senior Homes- CE Site	Create a Secure Future	Seniors	6	6

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 23

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 178

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 10

Total Unduplicated Client Count for Quarter: 519

Total Cases Closed in Quarter: 517

Total Units of Service for Quarter (Unit=1 Hour): 2517

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	61
65-74:	232
75-84:	153
85+:	73
Client Declined to Provide Information:	0
Total:	519

CLIENT GENDER

Male:	171
Female:	348
Client Declined to Provide Information:	0
Total:	519

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	210
Homebound:	24
Lives Alone:	129
Institutionalized:	11
Suspected Victim of Elder Abuse/Exploitation:	45
Limited English:	92
Rural:	2
Greatest Economic Need (Minority):	115

CLIENT RACE

Two or More Races:	21
Caucasian:	337
African American:	20
Native American/Native Alaskan:	12
Asian/Pacific Islander	
Asian Indian:	19
Cambodian:	0
Chinese:	36
Filipino:	23
Japanese:	9
Korean:	2
Laotian:	0
Vietnamese:	10
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	6
Race Unknown/Some Other Race:	14
Client Declined to Provide Information:	10
Total:	519

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 10

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 10

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	5	5	0	0
E3. Other Housing:	50	42	4	0
INCOME MAINTENANCE				
F1. Social Security:	22	17	3	0
F2. Supplemental Security Income (SSI):	33	27	9	5
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	7	5	1	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	2	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	44	28	9	8
G3. Other Individual Rights:	4	6	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	96	85	7	0
H2. Advance Health Care Directives (AHCD):	27	6	17	0
H3. Financial Powers of Attorney:	20	17	2	0
H4. Other Miscellaneous:	30	29	0	0
TOTAL CASES OPENED IN QUARTER:		519	TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE	
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES
			TOTAL LEGAL REPRESENTATION	
		432	69	16
TOTAL ESTIMATED CASE WORK HOURS SPENT:		2444		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA:

10

Provider Name: Senior Adult Legal Assistance (SALA)

County(ies) Santa Clara County

9/29/16	Santa Clara County Senior Wellness Fair at Mexican Heritage Plaza in San Jose	Participate in Senior Wellness Fair and Reach Out to Participants about SALA's Services	Senior participants and service providers at the Fair	100	10.9
9/28/16	Santa Clara University Law School	Participate in Public Interest Law Career Day	Law student volunteers for SALA	20	8.5
9/23/16	Cupertino Senior Center	Presentation on SALA's Services (Who We Are and What We Do) for seniors participants at Senior Center	Senior participants at the center	40	1.5
9/23/16	Family Court in San Jose	Participate in Santa Clara County Domestic Violence Round Table (DVRT) and Reach Out to Participants About SALA	Judges, Court staff, service providers and Legal Aid agencies that are members of DVRT	50	8.2
9/22/16	County Social Services Dept. of Adult Protective Services (APS) in San Jose	Meeting with APS Staff to Discuss How SALA and APS Can Coordinate on Elder Abuse Restraining Orders	Key Staff at Santa Clara County APS	2	2
9/15/16	County Social Services Dept. in San Jose	Participate in Santa Clara County Public Benefits Task Force Meeting and Reach Out to Participants About SALA	Service providers and other advocates that are members of Public Benefits Task Force	20	2
9/2/16	Silicon Valley Law Foundation Office in San Jose	Participate in Santa Clara County Public Benefits Task Force Meeting and Reach Out to Participants About SALA	Service providers and other advocates that are members of Public Benefits Task Force	13	1.9
8/22/16	City of San Jose Housing Department	Participate in Meeting for Soliciting Input for the City's Analysis of Impediments to Fair Housing Report	Policy Makers and Staff at San Jose Interested in Issues Impacting San Jose Seniors	9	1.5
8/18/16	Los Gatos Recreation Center	Participate in Resource Fair and Reach Out to Participants about SALA's Recently Reinstated Services at the Center	Prospective clients and their family members that might benefit from SALA's services	80	3.6
8/18/16	SALA Central Office in San Jose	Training on Social Security and SSI for SALA Volunteers (volunteer attorneys and legal workers) that assist with service delivery	SALA Volunteers	4	2

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 10

7/28/16	County Social Services Dept. of Aging and Adult Services (DAAS) in San Jose	Participate in Santa Clara County Elder Abuse Task Force Meeting and Reach Out to Participants About SALA	Service providers and other advocates that are members of Elder Abuse Task Force	4	1.2
7/18/16	SALA Central Office in San Jose	Training for New SALA Volunteer (volunteer attorneys and legal workers) that assist with service delivery	SALA Volunteers	1	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 12

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 46

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Senior Adult Legal Assistance (SALA)					
County(ies) Santa Clara County					
9/30/16	Buena Vista Senior Apartments in San Jose	Presentation on SALA and Powers of Attorney for Financial Management	Senior residents at the apartment complex	8	5.5
9/15/16	Willow Ranch Senior Mobile Home Park in Sunnyvale	Presentation on SALA and Powers of Attorney for Financial Management	Senior residents at the mobile home park	5	1.5
8/22/16	John XXIII Center in San Jose	Presentation on Good Legal Health (including Elder Abuse prevention)	Senior participants at the center	40	4.2
8/3/16	Santa Clara Valley Blind Center in San Jose	Presentation on SALA and Fair Housing Issues Related to Seniors Including Reasonable Accommodations Due to Disabilities (includes preparation time in July)	Senior participants at the center	40	3.5
7/28/16	Camden Community Center in San Jose	Presentation on Good Legal Health (including Elder Abuse prevention)	Senior participants at the center	79	2.2

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 10

7/20/16	Seven Trees Community Center in San Jose	Presentation on Good Legal Health (including Elder Abuse prevention)	Senior participants at the center	45	5
7/11/16	Parkview Senior Apartments in San Jose	Presentation on SALA and Powers of Attorney for Financial Management to Avoid Elder Abuse	Senior residents at the housing project	5	5.4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 7

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 27

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 11

Total Unduplicated Client Count for Quarter: 186

Total Cases Closed in Quarter: 214

Total Units of Service for Quarter (Unit=1 Hour): 508

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:	37
65-74:	53
75-84:	31
85+:	7
Client Declined to Provide Information:	58
Total:	186

CLIENT GENDER

Male:	94
Female:	92
Client Declined to Provide Information:	0
Total:	186

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	122
Homebound:	1
Lives Alone:	2
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	156
Rural:	0
Greatest Economic Need (Minority):	141

CLIENT RACE

Two or More Races:	0
Caucasian:	176
African American:	3
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	7
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	186

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 11

Greatest Economic Need (Non-Minority): 7

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 166

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 0

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 13

0 0 0

0 0 0

0 13 0

EMPLOYMENT

B1. Discrimination: 1

B2. Other Employment: 10

0 1 0

0 10 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 2

0 0 0

0 0 0

0 2 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 6

D2. Medicare: 2

D3. Other Health/Community Based Care: 10

0 6 0

0 2 0

0 10 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 4

0 4 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 11

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	16	0	16	0
INCOME MAINTENANCE				
F1. Social Security:	6	0	6	0
F2. Supplemental Security Income (SSI):	6	0	6	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	14	0	14	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	6	0	6	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	18	0	18	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	2	0	2	0
H4. Other Miscellaneous:	98	0	98	0
TOTAL CASES OPENED IN QUARTER:		214	TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE	
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES
			TOTAL LEGAL REPRESENTATION	
		0	214	0
TOTAL ESTIMATED CASE WORK HOURS SPENT:		508		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 11

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 12

Total Unduplicated Client Count for Quarter: 69

Total Cases Closed in Quarter: 52

Total Units of Service for Quarter (Unit=1 Hour): 102

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	4
65-74:	35
75-84:	23
85+:	7
Client Declined to Provide Information:	0
Total:	69

CLIENT GENDER

Male:	30
Female:	39
Client Declined to Provide Information:	0
Total:	69

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	9
Homebound:	5
Lives Alone:	19
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	1
Rural:	69
Greatest Economic Need (Minority):	1

CLIENT RACE

Two or More Races:	0
Caucasian:	64
African American:	0
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	5
Client Declined to Provide Information:	0
Total:	69

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 12

Greatest Economic Need (Non-Minority): 8

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 5

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 2

A2. Contracts/Warranties: 9

A3. Other Consumer/Finance: 7

1 0 0

0 0 0

6 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 1

C2. Conservatorship: 1

C3. Other Family: 1

1 0 0

0 0 0

9 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 1

D2. Medicare: 0

D3. Other Health/Community Based Care: 1

1 0 0

0 0 0

2 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 9

5 0 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 12

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	0	0	0
E3. Other Housing:	9	9	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	0	1	0	0
F3. Pensions/Retiree Benefits:	2	0	0	0
F4. Other Income Maintenance:	2	1	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	9	3	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	9	6	0	0
H2. Advance Health Care Directives (AHCD):	0	1	0	0
H3. Financial Powers of Attorney:	1	5	0	0
H4. Other Miscellaneous:	7	0	0	0
TOTAL CASES OPENED IN QUARTER:		75		
		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		52	0	0
TOTAL ESTIMATED CASE WORK HOURS SPENT:		87		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 12

Provider Name: *Catholic Charities*

County(ies) *Alpine, Amador, Calaveras, Mariposa, T*

7/14/16	Parish Hall	EAP Training	Volunteers	25	15
---------	-------------	--------------	------------	----	----

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 13

Total Unduplicated Client Count for Quarter: 166

Total Cases Closed in Quarter: 168

Total Units of Service for Quarter (Unit=1 Hour): 1469

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	42
65-74:	66
75-84:	27
85+:	19
Client Declined to Provide Information:	12
Total:	166

CLIENT GENDER

Male:	52
Female:	114
Client Declined to Provide Information:	0
Total:	166

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	76
Homebound:	2
Lives Alone:	8
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	7
Limited English:	10
Rural:	10
Greatest Economic Need (Minority):	0

CLIENT RACE

Two or More Races:	1
Caucasian:	118
African American:	2
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	3
Race Unknown/Some Other Race:	41
Client Declined to Provide Information:	0
Total:	166

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 13

Greatest Economic Need (Non-Minority): 0

Greatest Economic Need (Minority Status Unknown): 37

CLIENT ETHNICITY

Hispanic/Latino: 41

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 12

A2. Contracts/Warranties: 11

A3. Other Consumer/Finance: 16

5 0 1

12 3 1

8 1 2

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 1

0 0 0

1 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 1

C3. Other Family: 1

0 0 0

1 0 0

1 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 10

D2. Medicare: 1

D3. Other Health/Community Based Care: 5

5 2 0

1 0 0

3 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 47

34 7 9

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 13

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	0	1
E3. Other Housing:	18	16	2	1
INCOME MAINTENANCE				
F1. Social Security:	9	4	3	0
F2. Supplemental Security Income (SSI):	0	0	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	3	1	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	1	0	1	0
G2. Elder Abuse/Neglect/Exploitation:	7	7	0	3
G3. Other Individual Rights:	2	2	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	3	3	1	0
H2. Advance Health Care Directives (AHCD):	2	2	0	0
H3. Financial Powers of Attorney:	10	4	7	0
H4. Other Miscellaneous:	6	5	2	1
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		118	31	19
TOTAL ESTIMATED CASE WORK HOURS SPENT:		1469		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 13

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 14

Total Unduplicated Client Count for Quarter: 99

Total Cases Closed in Quarter: 99

Total Units of Service for Quarter (Unit=1 Hour): 200

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	34
65-74:	49
75-84:	8
85+:	8
Client Declined to Provide Information:	0
Total:	99

CLIENT GENDER

Male:	38
Female:	61
Client Declined to Provide Information:	0
Total:	99

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	52
Homebound:	0
Lives Alone:	38
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	4
Rural:	2
Greatest Economic Need (Minority):	49

CLIENT RACE

Two or More Races:	4
Caucasian:	43
African American:	12
Native American/Native Alaskan:	4
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	3
Race Unknown/Some Other Race:	30
Client Declined to Provide Information:	2
Total:	99

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 14

Greatest Economic Need (Non-Minority): 37

Greatest Economic Need (Minority Status Unknown): 7

CLIENT ETHNICITY

Hispanic/Latino: 23

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 7

A2. Contracts/Warranties: 1

A3. Other Consumer/Finance: 5

6 0 1

1 0 0

5 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 0

0 0 0

0 0 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

0 0 0

0 0 0

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 68

67 1 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 14

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0						
E3. Other Housing:	3	3	0	0						
INCOME MAINTENANCE										
F1. Social Security:	0	0	0	0						
F2. Supplemental Security Income (SSI):	2	2	0	0						
F3. Pensions/Retiree Benefits:	0	0	0	0						
F4. Other Income Maintenance:	2	2	0	0						
INDIVIDUAL RIGHTS										
G1. Immigration/Naturalization:	0	0	0	0						
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0						
G3. Other Individual Rights:	0	0	0	0						
MISCELLANEOUS										
H1. Estate Planning/Wills/Trusts:	6	5	1	0						
H2. Advance Health Care Directives (AHCD):	3	3	0	0						
H3. Financial Powers of Attorney:	0	0	0	0						
H4. Other Miscellaneous:	2	2	0	0						
TOTAL CASES OPENED IN QUARTER:		99	TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 33%;">TOTAL COUNSEL AND ADVICE</td> <td style="width: 33%;">TOTAL LIMITED ADD. SERVICES</td> <td style="width: 33%;">TOTAL LEGAL REPRESENTATION</td> </tr> <tr> <td style="text-align: center;">96</td> <td style="text-align: center;">2</td> <td style="text-align: center;">1</td> </tr> </table>		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	96	2	1
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION								
96	2	1								
TOTAL ESTIMATED CASE WORK HOURS SPENT:		200								

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 14

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 15

Total Unduplicated Client Count for Quarter: 94

Total Cases Closed in Quarter: 74

Total Units of Service for Quarter (Unit=1 Hour): 449

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	37
65-74:	36
75-84:	15
85+:	6
Client Declined to Provide Information:	0
Total:	94

CLIENT GENDER

Male:	35
Female:	59
Client Declined to Provide Information:	0
Total:	94

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	47
Homebound:	1
Lives Alone:	30
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	11
Limited English:	15
Rural:	2
Greatest Economic Need (Minority):	45

CLIENT RACE

Two or More Races:	0
Caucasian:	55
African American:	4
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	31
Client Declined to Provide Information:	0
Total:	94

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 15

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 15

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	1	0
E3. Other Housing:	2	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	2	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	14	2	5	0
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	7	3	2	0
H2. Advance Health Care Directives (AHCD):	3	0	0	0
H3. Financial Powers of Attorney:	3	0	0	0
H4. Other Miscellaneous:	0	0	0	0
TOTAL CASES OPENED IN QUARTER:		104		
		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		50	21	3
TOTAL ESTIMATED CASE WORK HOURS SPENT:		449		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 15

Provider Name: *Central California Legal Services, Inc.*

County(ies) *Kings County*

09/16	Burris Park	Seniors in the Park	1	202	8
-------	-------------	---------------------	---	-----	---

County(ies) *Tulare County*

7/27/16	Porterville	Senior Estate Planning Legal Clinic	Tulare County Seniors	5	8.3
---------	-------------	-------------------------------------	-----------------------	---	-----

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 8

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 15

Total Unduplicated Client Count for Quarter: 26

Total Cases Closed in Quarter: 23

Total Units of Service for Quarter (Unit=1 Hour): 0

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	6
65-74:	14
75-84:	4
85+:	2
Client Declined to Provide Information:	0
Total:	26

CLIENT GENDER

Male:	5
Female:	21
Client Declined to Provide Information:	26
Total:	52

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	14
Homebound:	1
Lives Alone:	10
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	4
Limited English:	16
Rural:	3
Greatest Economic Need (Minority):	0

CLIENT RACE

Two or More Races:	0
Caucasian:	16
African American:	1
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	9
Client Declined to Provide Information:	0
Total:	26

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 15

Greatest Economic Need (Non-Minority): 0

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 11

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 1

A2. Contracts/Warranties: 2

A3. Other Consumer/Finance: 1

1 0 0

1 0 0

1 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 1

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 0

1 0 0

0 0 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 4

D2. Medicare: 2

D3. Other Health/Community Based Care: 0

2 3 0

1 1 0

0 0 1

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 12

4 2 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 15

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	1	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	1	0
F4. Other Income Maintenance:	0	0	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	0	2	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	3	1	0	0
H4. Other Miscellaneous:	0	0	0	0
TOTAL CASES OPENED IN QUARTER:				
28				
		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		15	7	1
TOTAL ESTIMATED CASE WORK HOURS SPENT:				
76				

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 15

Provider Name: *Central California Legal Services, Inc.*

County(ies) *Kings County*

09/16	Burris Park	Seniors in the Park	1	202	8
-------	-------------	---------------------	---	-----	---

County(ies) *Tulare County*

7/27/16	Porterville	Senior Estate Planning Legal Clinic	Tulare County Seniors	5	8.3
---------	-------------	-------------------------------------	-----------------------	---	-----

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 8

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 16

Total Unduplicated Client Count for Quarter: 13

Total Cases Closed in Quarter: 11

Total Units of Service for Quarter (Unit=1 Hour): 0

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	2
65-74:	4
75-84:	7
85+:	0
Client Declined to Provide Information:	0
Total:	13

CLIENT GENDER

Male:	7
Female:	6
Client Declined to Provide Information:	0
Total:	13

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	4
Homebound:	0
Lives Alone:	10
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	13
Greatest Economic Need (Minority):	0

CLIENT RACE

Two or More Races:	0
Caucasian:	10
African American:	0
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	13

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 16

Greatest Economic Need (Non-Minority): 5

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 0

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 3

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 0

1 0 0

0 0 0

0 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 0

0 0 0

0 0 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 2

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

1 0 0

0 0 0

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 1

0 2 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 16

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	1	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	4	2	2	0
H2. Advance Health Care Directives (AHCD):	1	1	1	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		6	5	0
TOTAL ESTIMATED CASE WORK HOURS SPENT:		63		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 16

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 17

Total Unduplicated Client Count for Quarter: 68

Total Cases Closed in Quarter: 68

Total Units of Service for Quarter (Unit=1 Hour): 326

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	10
65-74:	22
75-84:	19
85+:	11
Client Declined to Provide Information:	6
Total:	68

CLIENT GENDER

Male:	20
Female:	48
Client Declined to Provide Information:	0
Total:	68

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	36
Homebound:	0
Lives Alone:	33
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	3
Rural:	21
Greatest Economic Need (Minority):	3

CLIENT RACE

Two or More Races:	0
Caucasian:	62
African American:	1
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	5
Client Declined to Provide Information:	0
Total:	68

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 17

Greatest Economic Need (Non-Minority): 22

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 7

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 0

A2. Contracts/Warranties: 4

A3. Other Consumer/Finance: 6

1 0 0

2 0 0

6 1 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 3

1 0 0

0 0 0

2 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

0 0 0

0 0 0

1 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 8

11 1 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 17

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	2	0	0
E3. Other Housing:	8	7	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	1	0	0
F2. Supplemental Security Income (SSI):	4	2	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	5	1	3	0
G3. Other Individual Rights:	2	5	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	0	2	0	0
H2. Advance Health Care Directives (AHCD):	3	0	4	0
H3. Financial Powers of Attorney:	9	1	4	0
H4. Other Miscellaneous:	14	9	0	0
TOTAL CASES OPENED IN QUARTER:		68		
		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		55	13	0
TOTAL ESTIMATED CASE WORK HOURS SPENT:		318		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 17

Provider Name: *Central Coast Commission for Senior Citizens*

County(ies)

9/28/16	SLO	Educate staff on Senior Legal Services Project and restraint orders	Victim Witness staff	20	1
9/26/16	Paso Robles	Class on Durable Power of Attorney	Seniors Continuing Education College Students	20	1
9/7/16	SLO	Presentation on legal issues affecting women w/Alzheimer's	Women Lawyers Assoc.	25	1
9/7/16	Morro Bay Community Center	Seminar on Wills	Seniors	15	1.5
8/14/16	Unitarian Universalist Fellowship	Senior Legal Services Project Information	Seniors	100	1
8/14/16	Unitarian Universalist Fellowship	Senior Legal Services Project Information	Seniors	20	1
7/26/16	SLO County Probation	Senior Legal Services Project Information	Seniors	50	1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 7

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 8

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 18

Total Unduplicated Client Count for Quarter: 341

Total Cases Closed in Quarter: 341

Total Units of Service for Quarter (Unit=1 Hour): 412

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	83
65-74:	123
75-84:	96
85+:	39
Client Declined to Provide Information:	0
Total:	341

CLIENT GENDER

Male:	139
Female:	202
Client Declined to Provide Information:	0
Total:	341

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	91
Homebound:	12
Lives Alone:	172
Institutionalized:	19
Suspected Victim of Elder Abuse/Exploitation:	11
Limited English:	142
Rural:	182
Greatest Economic Need (Minority):	79

CLIENT RACE

Two or More Races:	36
Caucasian:	255
African American:	6
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	4
Cambodian:	0
Chinese:	5
Filipino:	2
Japanese:	4
Korean:	3
Laotian:	0
Vietnamese:	5
Guamanian:	0
Hawaiian:	0
Samoan:	7
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	10
Client Declined to Provide Information:	0
Total:	341

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 18

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 18

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	18	18	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	15	15	0	0
F2. Supplemental Security Income (SSI):	18	18	0	0
F3. Pensions/Retiree Benefits:	7	7	0	0
F4. Other Income Maintenance:	2	2	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	5	5	0	0
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	44	44	0	0
H2. Advance Health Care Directives (AHCD):	82	82	0	0
H3. Financial Powers of Attorney:	30	30	0	0
H4. Other Miscellaneous:	1	1	0	0
TOTAL CASES OPENED IN QUARTER:		341	TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE	
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES
			TOTAL LEGAL REPRESENTATION	
		335	6	0
TOTAL ESTIMATED CASE WORK HOURS SPENT:		395		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 18

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Grey Law of Ventura County					
County(ies) Ventura					
9/29/16	South Oxnard Center	LIFE	Seniors	3	2.5
9/8/16	Santa Paula	LIFE	Seniors	0	2
7/28/16	SCAN ventura	LIFE	Seniors	25	3.5
7/27/16	AAA	Grey Law	Staff Inservice	20	1
7/25/16	National University	LIFE	Seniors	25	3.5
7/18/16	Liesure Village	LIFE	Seniors	45	4.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 17

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 19

Total Unduplicated Client Count for Quarter: 322

Total Cases Closed in Quarter: 195

Total Units of Service for Quarter (Unit=1 Hour): 0

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	59
65-74:	107
75-84:	109
85+:	47
Client Declined to Provide Information:	0
Total:	322

CLIENT GENDER

Male:	109
Female:	209
Client Declined to Provide Information:	4
Total:	322

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	184
Homebound:	8
Lives Alone:	149
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	29
Limited English:	64
Rural:	0
Greatest Economic Need (Minority):	66

CLIENT RACE

Two or More Races:	2
Caucasian:	183
African American:	69
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	2
Filipino:	3
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	11
Race Unknown/Some Other Race:	44
Client Declined to Provide Information:	7
Total:	322

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 19

Greatest Economic Need (Non-Minority): 86

Greatest Economic Need (Minority Status Unknown): 14

CLIENT ETHNICITY

Hispanic/Latino: 76

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 11

A2. Contracts/Warranties: 7

A3. Other Consumer/Finance: 8

8 0 0

4 0 0

6 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 12

0 0 0

5 1 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 2

C2. Conservatorship: 8

C3. Other Family: 1

1 0 0

1 5 0

1 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 6

D2. Medicare: 1

D3. Other Health/Community Based Care: 5

1 2 0

0 0 0

4 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 18

10 3 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 19

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	8	10	0	0
E3. Other Housing:	4	3	0	1
INCOME MAINTENANCE				
F1. Social Security:	2	2	1	1
F2. Supplemental Security Income (SSI):	6	5	2	2
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	0	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	4	11	1	0
G3. Other Individual Rights:	3	1	0	3
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	42	29	21	0
H2. Advance Health Care Directives (AHCD):	29	11	28	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	11	10	1	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		123	65	7
TOTAL ESTIMATED CASE WORK HOURS SPENT:		1364		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 19

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Bet Tzedek					
County(ies) Los Angeles County					
4/8/16				0	0
4/7/16				0	0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 20

Total Unduplicated Client Count for Quarter: 212

Total Cases Closed in Quarter: 240

Total Units of Service for Quarter (Unit=1 Hour): 1275

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	50
65-74:	90
75-84:	53
85+:	19
Client Declined to Provide Information:	0
Total:	212

CLIENT GENDER

Male:	70
Female:	142
Client Declined to Provide Information:	0
Total:	212

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	74
Homebound:	0
Lives Alone:	99
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	7
Limited English:	11
Rural:	7
Greatest Economic Need (Minority):	36

CLIENT RACE

Two or More Races:	23
Caucasian:	146
African American:	27
Native American/Native Alaskan:	5
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	7
Japanese:	0
Korean:	2
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	0
Total:	212

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 20

Greatest Economic Need (Non-Minority): 17

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 53

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 22

A2. Contracts/Warranties: 16

A3. Other Consumer/Finance: 2

17 9 1

13 4 1

3 0 1

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 1

0 0 0

1 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 14

C2. Conservatorship: 2

C3. Other Family: 8

8 6 0

2 0 0

6 3 1

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 6

D2. Medicare: 1

D3. Other Health/Community Based Care: 1

5 0 1

1 0 0

1 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 33

25 13 1

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 20

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	17	11	7	1
E3. Other Housing:	1	2	0	0
INCOME MAINTENANCE				
F1. Social Security:	4	5	0	0
F2. Supplemental Security Income (SSI):	3	4	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	6	6	1	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	3	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	4	2	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	56	23	35	0
H2. Advance Health Care Directives (AHCD):	12	1	12	0
H3. Financial Powers of Attorney:	7	1	4	0
H4. Other Miscellaneous:	2	2	0	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		139	94	7
TOTAL ESTIMATED CASE WORK HOURS SPENT:		1267		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA:

20

Provider Name: *Inland Counties Legal Services, Inc.*

County(ies) *San Bernardino*

9/7/2016	Rialto Senior Center 1411 Riverside Ave., Rialto, CA 92376	Senior Health & Wellness Fair	Seniors	200	4.2
----------	--	-------------------------------	---------	-----	-----

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 4

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
------	-----------------------------	-------	-------------------	--------------------------	---------------

Provider Name: *Inland Counties Legal Services, Inc.*

County(ies) *San Bernardino*

9/27/2016	San Bernardino Senior Center 600 W. 5th St. San Bernardino, CA 92410	Presentation on ICLS Services	Senior Companion Program Volunteer Group	15	2
9/24/2016	Option House 813 North D. St. San Bernardino, CA 92415	Domestic Violence, Elder Abuse, ICLS Services	DV Providers, Victims	15	0.5
8/2/2016	Option House 813 North D. St. San Bernardino, CA 92415	Domestic Violence, Elder Abuse, ICLS Services	DV Providers, Victims	15	0.5
8/1/2016	House of Ruth 599 N. Main St. Pomona, CA 91768 (serves San Bernardino County residents)	Domestic Violence	DV Providers	25	0.5

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 20

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 21

Total Unduplicated Client Count for Quarter: 81

Total Cases Closed in Quarter: 90

Total Units of Service for Quarter (Unit=1 Hour): 558

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	24
65-74:	39
75-84:	14
85+:	4
Client Declined to Provide Information:	0
Total:	81

CLIENT GENDER

Male:	37
Female:	44
Client Declined to Provide Information:	0
Total:	81

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	29
Homebound:	0
Lives Alone:	35
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	6
Rural:	28
Greatest Economic Need (Minority):	15

CLIENT RACE

Two or More Races:	1
Caucasian:	61
African American:	14
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	2
Client Declined to Provide Information:	0
Total:	81

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 21

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 21

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	2	0	0
E3. Other Housing:	3	1	1	2
INCOME MAINTENANCE				
F1. Social Security:	3	1	1	0
F2. Supplemental Security Income (SSI):	6	0	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	3	1	1
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	2	2	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	9	5	6	0
H2. Advance Health Care Directives (AHCD):	3	0	1	0
H3. Financial Powers of Attorney:	1	0	2	0
H4. Other Miscellaneous:	0	0	0	0
TOTAL CASES OPENED IN QUARTER:		84		
		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		56	24	10
TOTAL ESTIMATED CASE WORK HOURS SPENT:		554		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 21

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: <i>Inland Counties Legal Services, Inc.</i>					
County(ies) <i>Riverside</i>					
9/28/2016	Perris City Police Department 137 S. Perris Blvd. Perris, CA 92570	CARE Team Meeting	Organizations working with	40	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 4

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 22

Total Unduplicated Client Count for Quarter: 827

Total Cases Closed in Quarter: 801

Total Units of Service for Quarter (Unit=1 Hour): 1478

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	264
65-74:	349
75-84:	163
85+:	51
Client Declined to Provide Information:	0
Total:	827

CLIENT GENDER

Male:	315
Female:	512
Client Declined to Provide Information:	0
Total:	827

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	0
Homebound:	0
Lives Alone:	566
Institutionalized:	18
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	176
Rural:	0
Greatest Economic Need (Minority):	235

CLIENT RACE

Two or More Races:	16
Caucasian:	473
African American:	30
Native American/Native Alaskan:	4
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	7
Filipino:	14
Japanese:	6
Korean:	14
Laotian:	0
Vietnamese:	68
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	10
Race Unknown/Some Other Race:	184
Client Declined to Provide Information:	0
Total:	827

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 22

Greatest Economic Need (Non-Minority): 132

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 138

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 115

A2. Contracts/Warranties: 27

A3. Other Consumer/Finance: 11

80 31 2

23 4 0

8 0 0

EMPLOYMENT

B1. Discrimination: 2

B2. Other Employment: 34

2 0 0

28 4 2

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 59

C2. Conservatorship: 22

C3. Other Family: 20

49 3 1

12 1 8

15 4 1

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 27

D2. Medicare: 10

D3. Other Health/Community Based Care: 80

16 6 5

2 6 1

59 19 2

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 183

151 16 6

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 22

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	25	21	4	0
E3. Other Housing:	43	41	2	0
INCOME MAINTENANCE				
F1. Social Security:	12	11	1	0
F2. Supplemental Security Income (SSI):	32	23	8	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	11	11	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	2	1	1	0
G2. Elder Abuse/Neglect/Exploitation:	6	6	0	0
G3. Other Individual Rights:	27	27	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	37	36	0	0
H2. Advance Health Care Directives (AHCD):	10	7	3	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	32	25	5	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		654	118	29
TOTAL ESTIMATED CASE WORK HOURS SPENT:		1427		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA:

22

Provider Name: *Legal Aid Society of Orange County*

County(ies) *Orange*

9/24/16	Brea	Wellness Festival	Community	1000	7
9/14/16	Lake Forest	Senior Resource Fair	Seniors	200	5
9/10/16	Huntington Beach	Senior Saturday	Seniors	500	7
9/9/16	Garden Grove	Korean Harvest Festival	Korean Community	500	5
8/21/16	Orange	National Senior Citizens Day	Seniors	150	5
7/30/16	Anaheim	Veteran's Fair	Veterans	100	5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 34

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
------	-----------------------------	-------	-------------------	--------------------------	---------------

Provider Name: *Legal Aid Society of Orange County*

County(ies) *Orange*

9/7/16	Westminster	Health Insurance	Seniors	65	3
8/9/16	Garden Grove	Consumer Advocacy	Community	32	2
7/20/16	Irvine	Medi-Cal	Community	65	3
7/14/16	Garden Grove	Legal Services	Vietnamese Community	20	2
7/13/16	Westminster	Elder Abuse	Seniors	40	5
7/6/16	Westminster	Medi-Cal	Community	70	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 17

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 23

Total Unduplicated Client Count for Quarter: 677

Total Cases Closed in Quarter: 677

Total Units of Service for Quarter (Unit=1 Hour): 755

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	139
65-74:	287
75-84:	164
85+:	87
Client Declined to Provide Information:	0
Total:	677

CLIENT GENDER

Male:	212
Female:	465
Client Declined to Provide Information:	0
Total:	677

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	515
Homebound:	3
Lives Alone:	434
Institutionalized:	5
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	110
Rural:	1
Greatest Economic Need (Minority):	99

CLIENT RACE

Two or More Races:	2
Caucasian:	504
African American:	42
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	1
Chinese:	1
Filipino:	15
Japanese:	1
Korean:	1
Laotian:	1
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	7
Race Unknown/Some Other Race:	99
Client Declined to Provide Information:	0
Total:	677

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 23

Greatest Economic Need (Non-Minority): 275

Greatest Economic Need (Minority Status Unknown): 10

CLIENT ETHNICITY

Hispanic/Latino: 101

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 31

29 2 0

A2. Contracts/Warranties: 54

51 3 0

A3. Other Consumer/Finance: 25

23 2 0

EMPLOYMENT

B1. Discrimination: 1

1 0 0

B2. Other Employment: 4

4 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 17

17 0 0

C2. Conservatorship: 5

5 0 0

C3. Other Family: 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 34

34 0 0

D2. Medicare: 0

0 0 0

D3. Other Health/Community Based Care: 29

29 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 103

99 4 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 23

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	40	39	1	0
E3. Other Housing:	46	44	2	0
INCOME MAINTENANCE				
F1. Social Security:	20	20	0	0
F2. Supplemental Security Income (SSI):	5	5	0	0
F3. Pensions/Retiree Benefits:	3	3	0	0
F4. Other Income Maintenance:	4	4	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	2	2	0	0
G2. Elder Abuse/Neglect/Exploitation:	27	25	2	0
G3. Other Individual Rights:	40	38	2	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	133	118	15	0
H2. Advance Health Care Directives (AHCD):	9	6	3	0
H3. Financial Powers of Attorney:	23	10	13	0
H4. Other Miscellaneous:	22	21	1	0
TOTAL CASES OPENED IN QUARTER:		677	TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE	
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES
			TOTAL LEGAL REPRESENTATION	
		627	50	0
TOTAL ESTIMATED CASE WORK HOURS SPENT:		733		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA:

23

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Elder Law & Advocacy					
County(ies) San Diego					
09/29/2016	333 W Harbor Dr, San Diego, CA 92101	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse / Scams	Seniors and Caregivers	60	4
09/16/2016	404 Euclid Avenue, San Diego, CA 92114	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse / Scams	Seniors 60+	70	3
08/22/2016	2615 E. Plaza Blvd, National City, CA 91950	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse / Scams	Seniors 60+	15	2.5
08/11/2016	1385 Bonair Rd, Escondido, Ca 92027	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse / Scams	Seniors 60+	12	2
08/09/2016	1385 Bonair Rd, Escondido, Ca 92027	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse / Scams	Seniors 60+	8	2
8/05/2016	200 N. Ash St., Escondido, CA 92027	Tenant's Rights	Seniors 60+	35	2.5
07/20/2016	630 L Street Chula Vista, CA 91911	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse / Scams	Seniors 60+	55	4
07/06/2016	5151 Murphy Canyon Rd San Diego, CA 92123	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse / Scams	Librarians around San Diego	7	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 8

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 22

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 24

Total Unduplicated Client Count for Quarter: 54

Total Cases Closed in Quarter: 54

Total Units of Service for Quarter (Unit=1 Hour): 93

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	13
65-74:	16
75-84:	18
85+:	7
Client Declined to Provide Information:	0
Total:	54

CLIENT GENDER

Male:	29
Female:	25
Client Declined to Provide Information:	0
Total:	54

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	28
Homebound:	0
Lives Alone:	23
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	6
Rural:	48
Greatest Economic Need (Minority):	32

CLIENT RACE

Two or More Races:	0
Caucasian:	11
African American:	3
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	40
Client Declined to Provide Information:	0
Total:	54

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 24

Greatest Economic Need (Non-Minority): 7

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 40

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 3

A2. Contracts/Warranties: 3

A3. Other Consumer/Finance: 4

2 1 0

2 1 0

1 3 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 1

0 0 0

1 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 2

C2. Conservatorship: 1

C3. Other Family: 2

0 2 0

1 0 0

0 2 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 2

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

2 0 0

0 0 0

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 5

1 3 1

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 24

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	2	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	1	1	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	4	3	1	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	13	4	9	0
H2. Advance Health Care Directives (AHCD):	2	0	2	0
H3. Financial Powers of Attorney:	6	0	6	0
H4. Other Miscellaneous:	2	1	1	0
TOTAL CASES OPENED IN QUARTER:		54	TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE	
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES
			TOTAL LEGAL REPRESENTATION	
		21	32	1
TOTAL ESTIMATED CASE WORK HOURS SPENT:		90		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 24

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Elder Law & Advocacy					
County(ies) Imperial					
9/28/2016	1101 CN Perry Rd. Unit C	Spanish presentation provided information about wills, poa & ahcd documents	Seniors 60+	94	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 3

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 25

Total Unduplicated Client Count for Quarter: 324

Total Cases Closed in Quarter: 298

Total Units of Service for Quarter (Unit=1 Hour): 2655

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	46
65-74:	103
75-84:	103
85+:	72
Client Declined to Provide Information:	0
Total:	324

CLIENT GENDER

Male:	108
Female:	209
Client Declined to Provide Information:	7
Total:	324

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	189
Homebound:	7
Lives Alone:	153
Institutionalized:	5
Suspected Victim of Elder Abuse/Exploitation:	25
Limited English:	95
Rural:	0
Greatest Economic Need (Minority):	48

CLIENT RACE

Two or More Races:	2
Caucasian:	222
African American:	64
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	8
Race Unknown/Some Other Race:	23
Client Declined to Provide Information:	4
Total:	324

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 25

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 25

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	18	17	2	1
E3. Other Housing:	5	5	0	0
INCOME MAINTENANCE				
F1. Social Security:	3	2	0	0
F2. Supplemental Security Income (SSI):	18	17	5	13
F3. Pensions/Retiree Benefits:	1	0	0	0
F4. Other Income Maintenance:	3	1	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	4	3	0	1
G3. Other Individual Rights:	15	7	1	6
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	27	27	25	0
H2. Advance Health Care Directives (AHCD):	19	11	32	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	9	8	2	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		168	104	26
TOTAL ESTIMATED CASE WORK HOURS SPENT:				
		2655		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 25

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 26

Total Unduplicated Client Count for Quarter: 77

Total Cases Closed in Quarter: 86

Total Units of Service for Quarter (Unit=1 Hour): 200

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	36
65-74:	26
75-84:	11
85+:	4
Client Declined to Provide Information:	0
Total:	77

CLIENT GENDER

Male:	31
Female:	46
Client Declined to Provide Information:	0
Total:	77

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	37
Homebound:	5
Lives Alone:	44
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	18
Limited English:	11
Rural:	77
Greatest Economic Need (Minority):	24

CLIENT RACE

Two or More Races:	0
Caucasian:	48
African American:	2
Native American/Native Alaskan:	4
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	20
Client Declined to Provide Information:	3
Total:	77

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 26

Greatest Economic Need (Non-Minority): 32

Greatest Economic Need (Minority Status Unknown): 3

CLIENT ETHNICITY

Hispanic/Latino: 20

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 2

A2. Contracts/Warranties: 1

A3. Other Consumer/Finance: 5

3 0 0

1 0 0

5 1 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 6

C2. Conservatorship: 0

C3. Other Family: 0

0 7 0

0 0 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 4

D2. Medicare: 0

D3. Other Health/Community Based Care: 4

4 0 0

2 0 0

2 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 32

32 4 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 26

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	0	0
E3. Other Housing:	0	2	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	1	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	9	2	9	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	10	3	5	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	0	0	1	0
H2. Advance Health Care Directives (AHCD):	1	1	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0
TOTAL CASES OPENED IN QUARTER:		77	TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE	
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		59	27	0
TOTAL ESTIMATED CASE WORK HOURS SPENT:		200		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA:

26

Provider Name: Legal Services of Northern California

County(ies) Mendocino and Lake

8/24/16
8/2/16

0	0
0	0

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
------	-----------------------------	-------	-------------------	--------------------------	---------------

Provider Name: Legal Services of Northern California

County(ies) Mendocino and Lake

9/21/16
8/24/16

0	0
0	0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 27

Total Unduplicated Client Count for Quarter: 129

Total Cases Closed in Quarter: 94

Total Units of Service for Quarter (Unit=1 Hour): 793

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	38
65-74:	59
75-84:	27
85+:	5
Client Declined to Provide Information:	0
Total:	129

CLIENT GENDER

Male:	51
Female:	78
Client Declined to Provide Information:	0
Total:	129

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	46
Homebound:	6
Lives Alone:	48
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	45
Limited English:	4
Rural:	27
Greatest Economic Need (Minority):	13

CLIENT RACE

Two or More Races:	1
Caucasian:	124
African American:	2
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	129

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 27

Greatest Economic Need (Non-Minority): 68

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 15

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 0

A2. Contracts/Warranties: 1

A3. Other Consumer/Finance: 4

0 1 0

0 1 0

1 1 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

1 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 10

C2. Conservatorship: 0

C3. Other Family: 0

3 0 5

0 0 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 1

0 0 0

0 0 0

1 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 54

8 12 14

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 27

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	1
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	45	18	2	2
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	12	10	9	0
H2. Advance Health Care Directives (AHCD):	1	1	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	1	1	0
TOTAL CASES OPENED IN QUARTER:		129	TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE	
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES
			TOTAL LEGAL REPRESENTATION	
		45	27	22
TOTAL ESTIMATED CASE WORK HOURS SPENT:		758		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA:

27

Provider Name: *Legal Aid of Sonoma County*

County(ies) *Sonoma*

9/21/2016	Sonoma	Town Hall Assembly (Member Dodd)	Elders	18	4
9/17/2016	Cloverdale	Information Table (Citrus Hill Fair)	Elders	350	7.5
8/2/2016	Santa Rosa	Informational Presentation (Alzheimer's Support Group)	Elders	7	1.5
7/31/2016	Fort Ross	Informational Presentation	Elders	14	7
7/28/2016	Santa Rosa	Information Table (Sonoma County Fairgrounds)	Elders	150	7
7/26/2016	Rohnert Park	Informational Presentation (Alzheimer's Support Group)	Elders	5	1
7/15/2016	Cloverdale	Informational Presentation (Sign Language Group)	Elders	8	2
7/12/2016	Oakland	Roundtable Discussion (Western Center on Law & Poverty)	Legal Advocates	60	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 8

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 32

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
------	-----------------------------	-------	-------------------	--------------------------	---------------

Provider Name: *Legal Aid of Sonoma County*

County(ies) *Sonoma*

7/5/16	Legal Aid	Driver's License Retrieval Workshop	Low Income County residents	1	3
--------	-----------	-------------------------------------	-----------------------------	---	---

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 3

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 28

Total Unduplicated Client Count for Quarter: 85

Total Cases Closed in Quarter: 83

Total Units of Service for Quarter (Unit=1 Hour): 0

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	29
65-74:	36
75-84:	13
85+:	7
Client Declined to Provide Information:	0
Total:	85

CLIENT GENDER

Male:	22
Female:	63
Client Declined to Provide Information:	
Total:	85

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	55
Homebound:	3
Lives Alone:	30
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	5
Limited English:	9
Rural:	1
Greatest Economic Need (Minority):	14

CLIENT RACE

Two or More Races:	0
Caucasian:	39
African American:	29
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	3
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	3
Race Unknown/Some Other Race:	4
Client Declined to Provide Information:	3
Total:	85

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 28

Greatest Economic Need (Non-Minority): 11

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 8

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 7

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 1

4 1 0

0 0 0

0 1 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 1

2 1 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 0

0 0 0

0 0 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 2

D2. Medicare: 1

D3. Other Health/Community Based Care: 2

0 0 0

0 0 0

0 1 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 49

28 21 4

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 28

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	6	5	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	2	1	2	1
F2. Supplemental Security Income (SSI):	4	1	3	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	1	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	4	0	1	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	2	2	0	0
H2. Advance Health Care Directives (AHCD):	1	1	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	1	0	1	0
TOTAL CASES OPENED IN QUARTER:		85		
		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		45	32	6
TOTAL ESTIMATED CASE WORK HOURS SPENT:		522		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA:

28

Provider Name: *Legal Services of Northern California*

County(ies) *Napa*

08/22/16	The Springs	Bay Area Legal Aid Services Importance of estate planning	Seniors	21	3
----------	-------------	--	---------	----	---

County(ies) *Solano*

9/19/16	Suisun City	Outreach Clinic at Suisun City Library - prep, travel & outreach	Seniors	2	2
9/7/16	Vallejo	Outreach Clinic at Florence Douglas Senior Center	Seniors	4	2
8/3/16	Vallejo	Outreach Clinic at Florence Douglas Senior Center	Seniors	5	2
7/12/16	Suisun City	Outreach Clinic at Suisun City Library - pre , travel & outreach -	Seniors	3	2
7/6/16	Vallejo	Outreach Clinic at Florence Douglas Senior Center	Seniors	4	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 13

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 21

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
------	-----------------------------	-------	-------------------	--------------------------	---------------

Provider Name: *Legal Services of Northern California*

County(ies) *Solano*

8/9/16	Solano County	Presentation on Fair Housing Laws and Reasonable Accommodations	Solano Advocates	15	4
8/5/16	Solano County	Senior Coalition Meeting - prep, meeting & travel	Senior Coalition	20	5
8/2/16	Solano County	National Night Out (Provided informational brochures)	Solano Senior	20	3

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 28

8/1/16	Solano County	Senior Coalition Meeting - prep, meeting & travel	Senior coalition	20	5
7/7/16	Vallejo	One Justice Event (Provided informational brochures)	Seniors	6	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 16

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 28

Total Unduplicated Client Count for Quarter: 135

Total Cases Closed in Quarter: 167

Total Units of Service for Quarter (Unit=1 Hour): 907

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	41
65-74:	49
75-84:	34
85+:	11
Client Declined to Provide Information:	0
Total:	135

CLIENT GENDER

Male:	45
Female:	90
Client Declined to Provide Information:	0
Total:	135

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	79
Homebound:	4
Lives Alone:	62
Institutionalized:	15
Suspected Victim of Elder Abuse/Exploitation:	6
Limited English:	8
Rural:	3
Greatest Economic Need (Minority):	17

CLIENT RACE

Two or More Races:	0
Caucasian:	92
African American:	29
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	3
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	2
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	5
Client Declined to Provide Information:	2
Total:	135

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 28

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 28

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	7	4	7	0
E3. Other Housing:	6	2	0	0
INCOME MAINTENANCE				
F1. Social Security:	2	1	1	0
F2. Supplemental Security Income (SSI):	5	4	1	0
F3. Pensions/Retiree Benefits:	1	0	0	0
F4. Other Income Maintenance:	3	3	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	4	4	0	0
G3. Other Individual Rights:	4	3	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	27	1	45	0
H2. Advance Health Care Directives (AHCD):	13	3	10	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	1	1	0	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		80	81	6
TOTAL ESTIMATED CASE WORK HOURS SPENT:		865		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA:

28

Provider Name: *Legal Services of Northern California*

County(ies) *Napa*

08/22/16	The Springs	Bay Area Legal Aid Services Importance of estate planning	Seniors	21	3
----------	-------------	--	---------	----	---

County(ies) *Solano*

9/19/16	Suisun City	Outreach Clinic at Suisun City Library - prep, travel & outreach	Seniors	2	2
9/7/16	Vallejo	Outreach Clinic at Florence Douglas Senior Center	Seniors	4	2
8/3/16	Vallejo	Outreach Clinic at Florence Douglas Senior Center	Seniors	5	2
7/12/16	Suisun City	Outreach Clinic at Suisun City Library - pre , travel & outreach -	Seniors	3	2
7/6/16	Vallejo	Outreach Clinic at Florence Douglas Senior Center	Seniors	4	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 13

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
------	-----------------------------	-------	-------------------	--------------------------	---------------

Provider Name: *Legal Services of Northern California*

County(ies) *Solano*

8/9/16	Solano County	Presentation on Fair Housing Laws and Reasonable Accommodations	Solano Advocates	15	4
8/5/16	Solano County	Senior Coalition Meeting - prep, meeting & travel	Senior Coalition	20	5
8/2/16	Solano County	National Night Out (Provided informational brochures)	Solano Senior	20	3

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 28

8/1/16	Solano County	Senior Coalition Meeting - prep, meeting & travel	Senior coalition	20	5
7/7/16	Vallejo	One Justice Event (Provided informational brochures)	Seniors	6	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 29

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 29

Total Unduplicated Client Count for Quarter: 525

Total Cases Closed in Quarter: 1029

Total Units of Service for Quarter (Unit=1 Hour): 1570

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	79
65-74:	253
75-84:	122
85+:	53
Client Declined to Provide Information:	18
Total:	525

CLIENT GENDER

Male:	201
Female:	324
Client Declined to Provide Information:	0
Total:	525

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	56
Homebound:	1
Lives Alone:	204
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	15
Limited English:	2
Rural:	525
Greatest Economic Need (Minority):	4

CLIENT RACE

Two or More Races:	0
Caucasian:	513
African American:	1
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	0
Japanese:	1
Korean:	1
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	5
Client Declined to Provide Information:	2
Total:	525

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 29

Greatest Economic Need (Non-Minority): 185

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 7

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 6

A2. Contracts/Warranties: 2

A3. Other Consumer/Finance: 92

3 2 0

2 0 0

92 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 1

C3. Other Family: 4

0 0 0

1 0 0

4 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 11

D2. Medicare: 1

D3. Other Health/Community Based Care: 0

8 3 0

0 1 0

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 21

11 8 5

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 29

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	39	21	20	0
E3. Other Housing:	14	13	1	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	1	1	0	0
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	8	3	4	1
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	13	5	3	4
G3. Other Individual Rights:	5	3	1	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	254	159	162	0
H2. Advance Health Care Directives (AHCD):	183	87	157	0
H3. Financial Powers of Attorney:	180	85	152	0
H4. Other Miscellaneous:	5	5	0	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		505	514	10
TOTAL ESTIMATED CASE WORK HOURS SPENT:				
		1567		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA:

29

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: <i>Senior Legal Services</i>					
County(ies) <i>El Dorado County</i>					
7/13/16	El Dorado Hills Senior Center	Scams Targeting Seniors	Seniors	3	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 3

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 30

Total Unduplicated Client Count for Quarter: 113

Total Cases Closed in Quarter: 52

Total Units of Service for Quarter (Unit=1 Hour): 426

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	15
65-74:	38
75-84:	40
85+:	20
Client Declined to Provide Information:	0
Total:	113

CLIENT GENDER

Male:	36
Female:	77
Client Declined to Provide Information:	0
Total:	113

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	8
Homebound:	1
Lives Alone:	29
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	44
Limited English:	1
Rural:	0
Greatest Economic Need (Minority):	6

CLIENT RACE

Two or More Races:	0
Caucasian:	105
African American:	3
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	0
Filipino:	3
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	113

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 30

Greatest Economic Need (Non-Minority): 24

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 21

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 1

A2. Contracts/Warranties: 4

A3. Other Consumer/Finance: 3

0 0 0

1 0 0

4 2 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 3

C3. Other Family: 1

0 0 0

2 0 0

1 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 1

D3. Other Health/Community Based Care: 3

0 0 0

0 0 0

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 9

5 0 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 30

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	1	0	0
E3. Other Housing:	2	3	1	0
INCOME MAINTENANCE				
F1. Social Security:	5	0	1	0
F2. Supplemental Security Income (SSI):	0	0	1	0
F3. Pensions/Retiree Benefits:	2	0	1	0
F4. Other Income Maintenance:	2	0	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	40	3	0	0
G3. Other Individual Rights:	1	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	12	2	1	0
H2. Advance Health Care Directives (AHCD):	0	1	0	0
H3. Financial Powers of Attorney:	9	4	1	1
H4. Other Miscellaneous:	13	15	1	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		42	9	1
TOTAL ESTIMATED CASE WORK HOURS SPENT:		413		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 30

Provider Name: *Senior Advocacy Network*

County(ies) *Stanislaus*

9/27/16	Tuolumne DA's Office	Elder Abuse Task Force Meeting	Senior Workers	23	3
9/29/16	F&M Bank	Sr. Law Project Services	Bank Customers	10	1
9/29/16	Patterson Sr. Ctr	SCAMS, POA's Elder Abuse, Senior Services	Seniors in Patterson	35	3
7/12/16	Glenwood MHP	Presentation on SCAMS, Elder Abuse, Senior Services in area	MHP residents	15	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 9

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
------	-----------------------------	-------	-------------------	--------------------------	---------------

Provider Name: *Senior Advocacy Network*

County(ies) *Stanislaus*

9/8/16	DEWZ Restaurant	POA's and Elder Abuse	Trust & Estate Section of the Bar	35	2.5
7/20	Catholic Church	SEAPA Lunch Social Security	Senior workers	30	1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 4

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 31

Total Unduplicated Client Count for Quarter: 70

Total Cases Closed in Quarter: 75

Total Units of Service for Quarter (Unit=1 Hour): 815

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	18
65-74:	31
75-84:	12
85+:	6
Client Declined to Provide Information:	3
Total:	70

CLIENT GENDER

Male:	29
Female:	41
Client Declined to Provide Information:	0
Total:	70

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	30
Homebound:	1
Lives Alone:	39
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	5
Limited English:	12
Rural:	2
Greatest Economic Need (Minority):	12

CLIENT RACE

Two or More Races:	0
Caucasian:	50
African American:	3
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	1
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	15
Client Declined to Provide Information:	0
Total:	70

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 31

Greatest Economic Need (Non-Minority): 30

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 26

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 2

A2. Contracts/Warranties: 2

A3. Other Consumer/Finance: 0

1 2 0

2 0 0

0 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 0

0 0 0

0 0 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 5

D2. Medicare: 4

D3. Other Health/Community Based Care: 6

1 1 0

0 1 1

3 1 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 16

18 3 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 31

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	1
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	4	3	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	2	1	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	7	3	3	1
G3. Other Individual Rights:	1	1	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	18	2	11	0
H2. Advance Health Care Directives (AHCD):	7	1	5	0
H3. Financial Powers of Attorney:	7	0	6	0
H4. Other Miscellaneous:	0	0	0	0
TOTAL CASES OPENED IN QUARTER:		81		
TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE				
TOTAL COUNSEL AND ADVICE		TOTAL LIMITED ADD. SERVICES		TOTAL LEGAL REPRESENTATION
37		35		3
TOTAL ESTIMATED CASE WORK HOURS SPENT:		808		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 31

Provider Name: *Central California Legal Services*

County(ies) *Merced*

7/15/2016	1640 N Street., Ste 200 Merced, CA 95348	Senior Legal Clinic	Merced County Seniors	6	7.2
-----------	--	---------------------	-----------------------	---	-----

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 32

Total Unduplicated Client Count for Quarter: 577

Total Cases Closed in Quarter: 631

Total Units of Service for Quarter (Unit=1 Hour): 1934

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	138
65-74:	262
75-84:	111
85+:	63
Client Declined to Provide Information:	3
Total:	577

CLIENT GENDER

Male:	224
Female:	353
Client Declined to Provide Information:	0
Total:	577

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	30
Homebound:	0
Lives Alone:	101
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	17
Limited English:	69
Rural:	0
Greatest Economic Need (Minority):	7

CLIENT RACE

Two or More Races:	0
Caucasian:	516
African American:	32
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	3
Filipino:	8
Japanese:	5
Korean:	3
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	5
Total:	577

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 32

Greatest Economic Need (Non-Minority): 7

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 117

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 13

A2. Contracts/Warranties: 14

A3. Other Consumer/Finance: 291

8 3 0

6 9 0

295 9 0

EMPLOYMENT

B1. Discrimination: 2

B2. Other Employment: 2

1 1 0

1 1 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 19

C2. Conservatorship: 11

C3. Other Family: 1

4 3 1

9 0 2

3 2 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 5

D2. Medicare: 7

D3. Other Health/Community Based Care: 0

1 3 1

0 4 0

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 54

31 16 4

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 32

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	15	9	4	1
E3. Other Housing:	1	1	1	0
INCOME MAINTENANCE				
F1. Social Security:	12	7	5	0
F2. Supplemental Security Income (SSI):	1	1	0	0
F3. Pensions/Retiree Benefits:	2	0	2	0
F4. Other Income Maintenance:	3	0	3	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	2	1	1	0
G2. Elder Abuse/Neglect/Exploitation:	10	4	2	4
G3. Other Individual Rights:	25	10	13	1
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	82	54	24	4
H2. Advance Health Care Directives (AHCD):	28	12	16	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	33	18	7	8
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		476	129	26
TOTAL ESTIMATED CASE WORK HOURS SPENT:		1835		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 32

Provider Name: Legal Services for Seniors

County(ies) Monterey

Sep-27	Carmel	CF Annual Meeting	Seniors	110	4
Sep-25	King City	64th Annual Golden Jubilee	So. County Seniors	170	6
Sept-18	Pacific Grove	Family Celebration of Seniors	Seniors	100	4
Sep-17	Monterey	City of Monterey Senior Fair	Seniors	100	10
Sep-2	Monterey	Community Outreach – Vet Connect Resource Fair	Monterey County Senior Vets	200	10
Sep-1	Monterey	Community Outreach – Senior Day Resource Fair	Monterey County Seniors	1100	30
Aug-19	Seaside	Stand Down For Homeless Vets -Legal Assistance	Seniors Homeless Vets	30	10
Aug-9	King City	Community Outreach – City Council Meeting Presentation	Residents of King City	20	3
Jul-13	Salinas	Community Outreach – Farmers Market Coupon Distribution	Low Income Seniors	60	4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 9

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 81

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
------	-----------------------------	-------	-------------------	--------------------------	---------------

Provider Name: Legal Services for Seniors

County(ies) Monterey

Aug 25	Monterey Police Department – PM Shift	General legal	Police Officers	12	4
Aug-25	Monterey Police Department – AM Shift	General legal	Police Officers	19	4

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 32

Aug-23	Seaside	General legal	Attorneys	10	5
Aug-9	King City	LSS Services & Senior Legal Issues	City Council Members	9	5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 18

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 33

Total Unduplicated Client Count for Quarter: 121

Total Cases Closed in Quarter: 128

Total Units of Service for Quarter (Unit=1 Hour): 908

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	38
65-74:	55
75-84:	19
85+:	9
Client Declined to Provide Information:	0
Total:	121

CLIENT GENDER

Male:	38
Female:	83
Client Declined to Provide Information:	0
Total:	121

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	54
Homebound:	0
Lives Alone:	68
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	6
Limited English:	20
Rural:	34
Greatest Economic Need (Minority):	56

CLIENT RACE

Two or More Races:	0
Caucasian:	98
African American:	16
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	3
Race Unknown/Some Other Race:	2
Client Declined to Provide Information:	0
Total:	121

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 33

Greatest Economic Need (Non-Minority): 25

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 48

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 12

A2. Contracts/Warranties: 4

A3. Other Consumer/Finance: 6

9 1 1

2 2 0

4 2 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

1 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 2

0 0 0

0 0 0

2 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 2

D2. Medicare: 0

D3. Other Health/Community Based Care: 1

2 0 0

0 0 0

1 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 28

24 4 7

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 33

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	9	8	2	0
E3. Other Housing:	14	17	0	0
INCOME MAINTENANCE				
F1. Social Security:	11	7	2	0
F2. Supplemental Security Income (SSI):	9	2	6	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	2	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	6	4	1	3
G3. Other Individual Rights:	6	4	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	2	2	0	0
H2. Advance Health Care Directives (AHCD):	1	0	1	0
H3. Financial Powers of Attorney:	5	1	4	0
H4. Other Miscellaneous:	0	0	0	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		92	25	11
TOTAL ESTIMATED CASE WORK HOURS SPENT:		893		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA:

33

Provider Name: *Greater Bakersfield Legal Assistance, Inc.*

County(ies) *Kern*

9/22/2016	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the Kern County Veterans Collaborative	Other Service Providers of Kern County's Senior Population	75	2
9/20/16	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Lake Isabella Family Resource Center	Kern County's Senior Population	5	7.5
9/8/2016	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures at the Richardson Special Needs Collaborative Meeting.	Other Service Providers of Kern County's Senior Population	18	2.5
8/4/2016	Taft, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Taft Collaborative Meeting.	Other Service Providers of Kern County's Senior Population	50	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 15

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0